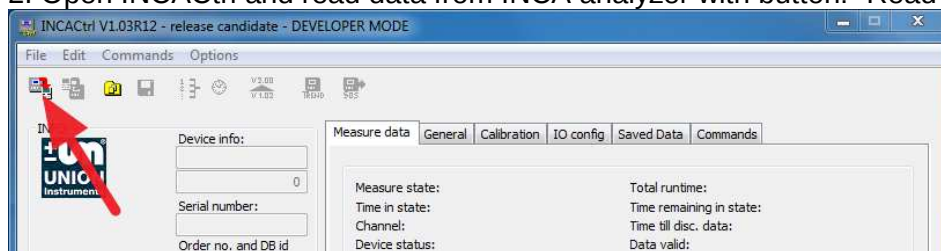


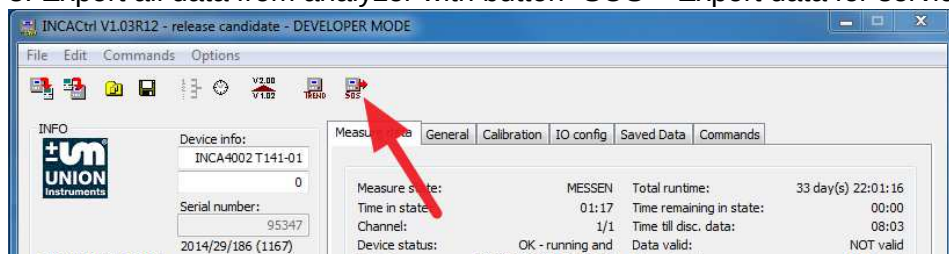
INCA Analyzer Support

Save data for offline remote maintenance

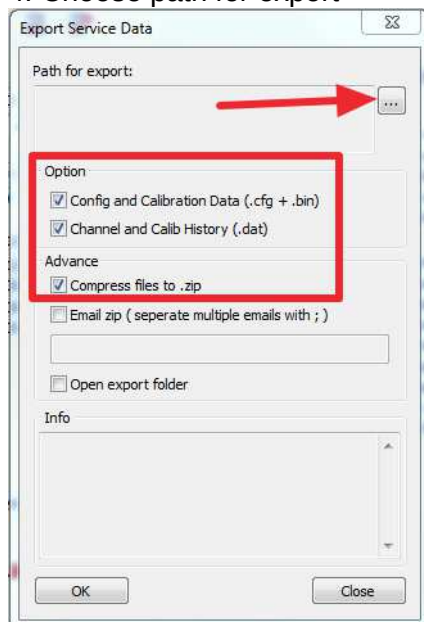
1. Connect PC with INCA analyzer (see manual INCACtrl)
2. Open INCACtrl and read data from INCA analyzer with button: "Read Config from INCA".



3. Export all data from analyzer with button "SOS – Export data for service"



4. Choose path for export



activate Options:
 Config and Calibration Data (.cfg + .bin)
 Channel and Calib History (.dat)
 Compress files to .zip

Press OK

5. Send generated zip-file with short error description to your UNION Instruments GmbH contact or to support@union-instruments.com